Master class for frontline support,
troubleshooting and connectivity testing

Who should attend?

Network engineers, technicians, network service providers, system integrators, help desk personnel of Network Support organisations.

How to Book

Register on-line today at **www.flukenetworks.com/workshops** to see locations and workshop schedule near you.

Workshop schedule
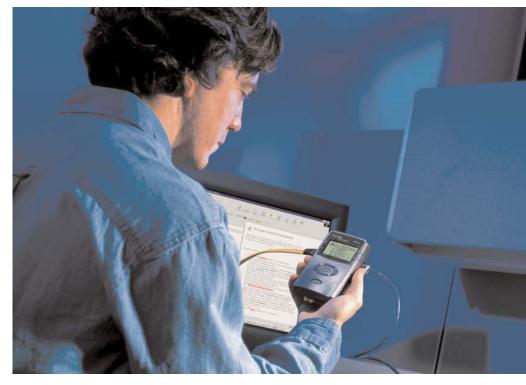
Workshops run for half a day and refreshments are provided

If you have any questions regarding the workshop please contact your local language Fluke Networks representative

Eastern Europe
Middle East
Africa

Tel: +31 40 267 5119

info-eemea@flukenetworks.com

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You're invited to attend this FREE half-day workshop to reduce time fixing problems. Optimize helpdesk and field technician tasks and minimise not needed escalation.

- Increase your IT desk and support proficiently and improve your network user experience

- Find out how you can get instant visibility of the performance of your active network.

- Give your team the overwhelming advantage – better vision to spot problems quicker and resolve connectivity issues later.

Each workshop participant receives:

- A free copy of "Frontline Network Troubleshooting" application note
- Trial version CD of our monitoring and analysis solutions

You will find out how you can:

- Identify if the problem is the network or the PC NIC
- Solve pc-to-network connectivity problems quickly
- Understand typical network problems in switched 10/100/GIG Ethernet
- Get early problem detection, base lining, documenting, diagramming
- Use best practices – training, tools, methods